IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:		
)	Confirmation No.: 6744
Karen Ann Bradley, et al.)	•)
	j	Examiner: Kenny S. Lin
Serial No.: 09/727,567	j	
	í	Group Art Unit No.: 2154
Filed on: November 30, 2000	Ć	

TIME-BASED MONITORING OF SERVICE LEVEL AGREEMENTS

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Sir:

For:

Enclosed is a copy of Information Disclosure Citation Form PTO-1449 together with copies of the documents cited on that form, if needed. It is respectfully requested that the cited documents be considered and that the enclosed Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).

Pursuant to 37 C.F.R. § 1.97, the submission of this Information Disclosure Statement is not to be construed as a representation that a search has been made and is not to be construed as an admission that the information cited in this statement is material to patentability.

Pursuant to 37 C.F.R. § 1.97, this Information Disclosure Statement is being submitted under one of the following (as indicated by an "X" to the left of the appropriate paragraph):

 37 C.F.R.	§1.97(b).
	§1.97(c). If so, then this Information Disclosure Statement includes following:
	A statement pursuant to 37 C.F.R. §1.97(e)
	1.97(e)(1) The undersigned hereby states that each item of information contained in this information disclosure statement was first

		foreign application not more than three months prior to the filing of this information disclosure statement.
		1.97(e)(2) The undersigned hereby states that no item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in this information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of this information disclosure statement.
		A check for \$180.00 for the fee under 37 C.F.R. § 1.17(p).
<u>X</u>	37 C.F.R. { the followi	§1.97(d). If so, then this Information Disclosure Statement includes ng:
	<u>X</u>	A statement pursuant to 37 C.F.R. §1.97(e)
		1.97(e)(1) The undersigned hereby states that each item of information contained in this information disclosure statement was first cited in communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this information disclosure statement; OR
		X 1.97(e)(2) The undersigned hereby states that no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of this information disclosure statement.
		AND
	_X	A check for \$180.00 for the fee under 37 C.F.R. §1.17(i) for submission of the Information Disclosure Statement.
		31.97(i). Wherein applicants are submitting references before the atent to be placed in the file but not considered by the Patent office.
	1449 a	dingly, copies of the references as listed on the attached Form PTO are submitted herewith for placement in the file. No certification or e deemed necessary.

	Examiner's attention is directed as asons (as indicated by an "X" to	,	
	,		
<u>X</u>	The Examiner is hereby notifi	ied that the following re	lated application has been
	filed:		
	U.S. Application/ Pat. No.	File Date	Atty. Docket. No.
	09/728,442	November 30, 2000	50325-0505

This related application contains one or more claims that may be substantially similar to one or more claims in the present application. Therefore, the Examiner is encouraged to reference the file history of the related application as some of the information contained therein may be material to the examination of the present application.

The Examiner is hereby notified that the present application is related to the following related application(s):

U.S. Application/ Pat. No.	File Date	Atty. Docket. No.

The related application(s) contain(s) one or more claims that may be substantially similar to one or more claims in the present application, those claims may have been rejected in the related application(s), and a different interpretation may have been applied to one or more of the references that are of record in the present application. Therefore, the Examiner is encouraged to review the file history(ies) of the related application(s) as some of the information contained therein may be material to the examination of the present application.

The Examiner is hereby notified that for the following related application(s) an

Office Action has been received as indicated below:

U.S. Application/	File Date	Office Action	Atty. Docket. No.
Pat. No.		Mailing Date	
09/728,442	November 30, 2000	October 5, 2004	50325-0505

The related application(s) contain(s) one or more claims that may be substantially similar to one or more claims in the present application, those claims may have been rejected in the related application(s), and a different interpretation may have been applied to one or more of the references that are of record in the present application. Therefore, the Examiner is encouraged to review the file history(ies) of the related application(s) as some of the information contained therein may be material to the examination of the present application.

Throughout the pendency of this application, please charge any additional fees, including any required extension of time fees, and credit all overpayments to deposit account 50-1302. A duplicate of this sheet is enclosed.

Respectfully submitted,

HICKMAN PALERMO TRUONG & BECKER LLP

Reg. No. 46,642

1600 Willow Street

San Jose, California 95125-5106

Telephone: (408) 414-1080 Facsimile: (408) 414-1076

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on October

(Date of Deposit)

Jennifer Newell (Typed or printed name of person mailing correspondence)

INFORMATION DISCLOSURE CITATION ON PENN AN APPLICATION

(PTO-1449)

ATTY. DOCKET NO.	SERIAL NO.
50325-0504	09/727,567

APPLICANT:

Karen Ann Bradley, et al.

FILING DATE: November 30, 2000 **GROUP:** 2154

U.S. PATENT DOCUMENTS							
Exam. Initial* Cite No. 1 U.S. Patent Document Number Kind Code ² (If known)	U.S. Patent Do	cument	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document	Pages, Columns, Lines, Where		
		G. Ched Botaline	MM-DD-YYYY	Relevant Passages or Relevant Figures Appear			
		2002/0049815		Dattatri	04-25-2002		
	-						
							

	FOREIGN PATENT DOCUMENTS								
Exam. Initial*	Cite No. ¹	Fo Office ³	oreign Patent Number ⁴	Document Kind Code ⁵ (If known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD- YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶	

Examiner	• 110 000 000	Date Considered	
Signature	1 100 100 100		

¹Unique citation designation number. ²See attached Kinds of U.S. Patent Documents. ³Enter Office that issued the document, by the two-letter code (WIPO Standard S.3). ⁴For Japanese patent documents, the indication of the year of reign of the Emperor must precede the serial number of the patent document. ⁵Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶Applicant is to place a check mark here if English language Translation is attached.

Burden Hour Statement: This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

^{*}EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.